

## CASE STUDY – Building Approvals Group Queensland

Building Approvals Group Pty Ltd (BA Group) is a building certification company located in South East Queensland providing services state-wide. Upon taking on the role of General Manager Greg Roberts realised he needed to look at state-of-the-art technology to support the company's new business model and enable future growth of the business.

"I was looking for a software solution that would enable sustainable growth of my business and give me a competitive edge in the market place. I reviewed a number of options and chose Buildaform because it not only offered all the functionality of others systems but it was extremely easy to use, and offered mobile inspector functionality"

"Another great edge for Buildaform is its web-based application, which allows great flexibility for our staff, who are able to access their workspace anywhere there is an internet connection. On a recent overseas trip I was able to easily access Buildaform to monitor projects. I believe this flexibility is well appreciated particularly with our y-gen employees"

"I have found that since I have implemented Buildaform into my business our **team has reduced file processing and management times by approximately 38%**. Work is processed far more efficiently and with most functions automated processing errors are also reduced. This results in less administration time needed per file and importantly, has created greater customer satisfaction"

"Before Buildaform our inspections were completed on carbon copy report, which was left onsite, difficult to read and, often lost. Now we still complete our inspections onsite, but on mobile phones instead. Our inspection reports are then instantly sent to our clients and Buildaform via email. By the time we return to the office all our reports have been completed and filed. **I estimate this saves the business approximately 30mins per inspection in processing time**".



"The mobile system also assists in compliance and risk management as our Certifiers are required to answer a standard set of questions for each type of inspection. Another great function of mobile system is the mobile phones ability to photograph images of the inspection, markup a defects and send them back to the database. This allows our Certifiers to clearly identify a site defect for communication to the builder"

Building Approvals Group has been using Buildaform for over a year. "In that time Buildaform has made an immediate and significant effect on my business' profitability and I would recommend the system to anybody who looking to run their business with greater efficiency. The Team at Buildaform has also provided us continued support in an highly professional manner. "

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